

From: Barry and Tristi Cohen [mailto:bncohen33@yahoo.com]
Sent: Friday, May 2, 2014 10:10 AM
To: THIA Board | Tonto Hills
Subject: Re: Follow Up on formal complaint

To Whom it may concern:

The steps taken so far for the complaint on 41802 N Deer Trail Rd. are the following:

- We contacted Michael, suggested to us by members of the board, to give us some ideas that might be acceptable to THIA. He was very nice, but declined due to the fact that there might be a potential conflict, since he is on the board of the Tonto Hills ACC. In hindsight, I think that there might not be a conflict because if the ACC is part of the neighborhood, why can't they suggest what they might accept? I do not blame Michael at all, as nobody wants to get in the middle of a problem, and Michael was doing what he thinks is the right thing. We understand completely.
- We moved one of the trailers to a different location.
- We moved the other trailer, also, but needed to bring it back for work purposes, and do need to have it on our property from time to time.
- The trashcans have been moved so are not visible to anyone.
- The only grading that originally had been done was to put dirt into the deep crevices, and to relocate some boulders that could attract rattlesnakes to provide safety for our children and dogs.
- We have not been constructing any buildings at this residence, and have not since we moved to Tonto Hills, and have not seen any construction debris.
- We have looked into many ways of screening our property from other people's views, including fencing, and various types of plants.
- We have contacted the engineer, had him fix the last mistake on the plans, and took them to Maricopa County.
- I have talked to Maricopa County, in person, to try to get a time-frame to check on the permit status, and at that time they did not know.
- I emailed them, and two people from the county emailed back right away. It has passed all divisions, except that it is still in the drainage department, and as of last week, they emailed me to let me know they think it may be done soon. I do not know the time-frame, and neither does Maricopa County. They mentioned,
"Mr. & Mrs. Cohen,

We are still waiting for Drainage and Environmental Services to complete their reviews on this revision. All other departments have approved it. It is hard to determine when it may be approved but we will keep track of this and hopefully it will be approved by everyone very shortly. "

It has now passed drainage, and is in the Environmental Services division. I called and left a message for them yesterday, and am waiting for a call back. As soon as we get the plans back, we can finish grading, and put up screening, as well as moving the tractor.

Thank you,

Tristi Cohen

From: THIA Board | Tonto Hills <thiaboard@tontohills.org>
To: Barry and Tristi Cohen <bncohen33@yahoo.com>
Sent: Tuesday, April 29, 2014 6:05 PM
Subject: Re: Follow Up on formal complaint

Per your note below, please provide the Board the response.

Thank you.

On April 17, 2014 at 2:50 PM Barry and Tristi Cohen <bncohen33@yahoo.com> wrote:

No problem.

The Cohens

On Wednesday, April 16, 2014 9:18 AM, THIA Board | Tonto Hills <thiaboard@tontohills.org> wrote:
Dear Barry and Tristi,

Thank you for attending our THIA Board meeting on March 31st to address the formal complaint issue and discuss possible remedies and plans. We greatly appreciate your cooperation. In order to keep the process on track, the Board is requesting an update no later than a week from today (April 23) to let us know what steps have been taken thus far, and an anticipated timetable for further improvements.

Thank you again,

THIA Board of Directors